



## Resident Guide

# Minnesota “Trade-in & Save” Appliance Program

where residents earn a rebate for replacing their energy hog

### Introduction

The American Recovery and Reinvestment Act of 2009 appropriated \$5,009,000 to the state of Minnesota to establish an energy efficient appliance rebate program. The goals of this program are to stimulate the economy and save energy by encouraging residents to replace old appliances with new ENERGY STAR models. The Minnesota Office of Energy Security (OES) has allocated funds across four eligible ENERGY STAR appliance categories: refrigerators, freezers, clothes washers, and dishwashers. OES encourages residents to start planning their purchase and use this rebate to “trade up” to the most energy and water efficient appliance that fits their budget.

The Minnesota “Trade-in & Save” Appliance Program is a first come first serve rebate program and funds are expected to be exhausted quickly. While this program offers a limited number of rebates, OES hopes residents will find additional rebates as offered by retailers and manufacturers. Your local electric and gas utilities are also a great source for energy saving tips and rebate opportunities.

We invite Minnesota residents to participate in this program and thank you for doing your share to protect our natural resources and boost Minnesota’s economy. To apply for the rebate, visit the program’s website at [www.MNApplianceRebate.com](http://www.MNApplianceRebate.com), or call 1-877-230-9119 beginning at 8 a.m. CST on March 1, 2010.

Sincerely,  
**The Minnesota Office of Energy Security**

### Q & A

#### When does the program start and end?

This program begins on March 1, 2010 at 8 a.m. CST and ends the instant the funds run out.

#### Who is eligible?

A Minnesota resident with a valid Minnesota residential address who replaces an existing appliance with a new eligible ENERGY STAR qualified appliance and meets all program requirements and agrees to the program’s terms and conditions. Owners of cabins located in Minnesota are eligible, but they must follow program requirements. Approved applicants will be mailed a rebate check to their residential address, with no exceptions. PO Boxes are not accepted. Rebates are not allowed for commercial endeavors, including non-owner occupied rental properties.

#### Can I receive a rebate for more than one appliance in this program?

No, residents may only apply for one rebate on a single appliance, up to a maximum of \$200 per household.

#### How do I know if a product is ENERGY STAR qualified?

Current lists of qualifying models for each appliance category can be found at [www.energystar.gov](http://www.energystar.gov). If you are unsure, ask a retailer sales associate.

#### How do I apply for the rebate?

Follow these steps in order:

1. Reserve rebate funds by completing the online application form at [www.MNApplianceRebate.com](http://www.MNApplianceRebate.com) or by calling the program’s toll-free number at 1-877-230-9119. Reservations can be made for one appliance only. Reservations will only be taken for categories with funds still available or if the wait list is open for reservations.
2. Print the online application confirmation page. You will need to mail this page after you have completed your purchase with all supporting documents. Phone applicants will receive the application confirmation page by mail.
3. Purchase an eligible ENERGY STAR qualified appliance to replace an existing appliance from a Minnesota retail location. Online purchases and purchases made before March 1, 2010 will be disqualified.
4. Arrange to remove and recycle the replaced appliance. Retailers can provide assistance with recycling options. Residents who provide a signed “Proof of Demanufacturing” for their old refrigerators or freezers are eligible for increased rebate amounts.
5. Fill out the submission form completely and make a copy for your records.
6. Mail the required materials within 30 days of the online or phone reservation.



Q & A

**Where must a Minnesota resident buy the product?**

Residents may purchase an appliance from any retailer located in Minnesota. Retailers do not need to sign any agreement to participate in the program. Online purchases do not qualify.

**Can a customer apply for the Minnesota ENERGY STAR rebate and the manufacturer's or retailer's rebate on the same appliance?**

Yes, but residents must follow each rebate sponsor's unique program rules and application instructions. All mailed ENERGY STAR rebate materials become Minnesota's property and will not be returned. Residents should make copies of all receipts and invoices, as the originals may be required for the other rebate offers. Copies of the original sales receipts are acceptable for this program.

**How often are available funds updated?**

They are calculated and communicated in real time at [www.MNApplianceRebate.com](http://www.MNApplianceRebate.com) or by calling the program call center at 1-877-230-9119.

**What products qualify? (See chart below.)**

Select a category at [www.MNApplianceRebate.com](http://www.MNApplianceRebate.com) to view all the ENERGY STAR qualified models in each appliance category.

**How can residents prepare?**

Residents are encouraged to talk to their retailers and visit [energystar.gov](http://energystar.gov). Consumers can also learn about other rebate opportunities by checking with their electric and gas utility, or viewing the Office of Energy Security's website ([www.energy.mn.gov](http://www.energy.mn.gov)) or visiting [www.dsireusa.org](http://www.dsireusa.org) -- a comprehensive source of all state, local, utility, and federal incentives.

**Is appliance recycling required to qualify?**

All appliances must be recycled according to federal, state and local laws. Residents will be asked to self-certify that they recycled their old dishwasher or clothes washer and must submit "Proof of Demanufacturing" for their old refrigerator or freezer to receive the bonus rebate on these two appliances.

**How will applications be verified?**

Every rebate application and the data it contains will be audited to verify the qualifying purchase and other requirements. Retailers may be asked to provide occasional assistance and information as Minnesota validates specific sales transactions.

Eligible ENERGY STAR Appliance Categories	Rebate Value w/ Purchase Only	Rebate Value w/Purchase & Proof of Demanufacturing
Freezers	\$50	\$100
Refrigerators (standard size)*	\$100	\$200
Clothes Washers	\$200	N/A
Dishwashers	\$150	N/A

*\*Refrigerators must be at least 7.75 cubic feet and priced over \$300*

Terms & Conditions

Please allow up to 30 days for delivery of your rebate. All checks will be paid in U.S. dollars and will expire 90 days after issuance. Only ENERGY STAR product models in the specific categories listed above are eligible for Minnesota's rebates. To determine a product model's ENERGY STAR certification, Minnesota's agents will use product information available to the public at [www.energystar.gov](http://www.energystar.gov). Qualifying appliances must be purchased and installed for resident use in Minnesota. Substitutions of products or product categories are not allowed. Purchase of products that are used, rebuilt, rented, leased, exchanged, won as a prize or purchased at auction or online auction are not eligible. By applying for a rebate and subsequently failing to satisfy each of the program's requirements, an applicant gives up rights to the rebate and those rebate funds will no longer be available to him/her. Applications exceeding verifiable eligible purchases are not allowed. Applications in excess of the limits are not allowed. Rebates will be awarded on a first-come first-serve basis and are subject to available funds. OES reserves the rights to change and end any portion of this program without notice. The rights to a rebate or a rebate application may not be transferred or sold. Retailers may not apply for Minnesota's ENERGY STAR rebates. Late submissions will not be accepted. Claim submission will not be returned. Fraud of any type could result in federal prosecution under the U.S. mail fraud statutes. Any misrepresentation or fraudulent information disqualifies reward claim and may give rise to criminal or civil prosecution. Minnesota is not responsible for lost, late, damaged, illegible, misdirected or postage-due application. Resolution of any disputes will be governed by Minnesota law.

Minnesota is not responsible or liable for any injuries, death, direct and indirect damages, or claims caused by the use or misuse of the products eligible for rebates under the program. Minnesota is not the manufacturer, retailer, or service provider of the eligible rebate products and disclaims all warranties including but not limited to reliability, merchantability, fitness for use, accuracy of information provided by third parties, and workmanship.